



# MEET HYLAND,

creator of OnBase

**7**  
YEARS

A leader in Gartner's Magic  
Quadrant for ECM since 2010

**15%**

Revenue reinvested into  
research & development

**96%**

Customer maintenance  
program renewal

## COMPANY DESCRIPTION

For over 25 years, Hyland, creator of OnBase, has helped our more than 15,000 lifetime customers by providing real-world solutions to everyday business challenges. That dedication is why Hyland realizes double-digit revenue growth year after year, and why 96 percent of our customer base continues to renew its annual maintenance. Our customers see the ongoing value of partnering with Hyland and consistently continue to work with us.

Hyland's single enterprise information platform, OnBase, is one of the most flexible and comprehensive software products on the market today. OnBase empowers users to grow their solutions as needs change and business evolves. OnBase is tailored for departments, but comprehensive for the enterprise. The solution gives you what you need today and into the future.

## OUR FOCUS

### Our Software

By solving business needs that rely on documents, content and people, OnBase helps organizations run better, smarter and faster. OnBase combines deep document imaging, workflow and business process management functionality with features purpose-built and delivered by people with proven industry expertise in Financial Services, Government, Healthcare, Higher Education, Insurance, Manufacturing, Retail and Wholesale Distribution markets.

### Our Services

Hyland provides a wide range of professional services including data conversion, information management, consulting, training and document imaging services, allowing customers to fully maximize their existing technology investments. The flexibility of OnBase allows customers to choose the deployment option that's right for them, including on-premises, subscription-based and cloud offerings. OnBase customers can also move between those options as their needs change or as their business grows.

### Our Customers

Our customers are our partners. It's not just something we say, it's how we do business. From the moment a customer decides to work with Hyland, they have access to OnBase professionals that will help them simplify existing processes, deploy OnBase and provide support for the life of their enterprise information platform.

**Hyland**  
creator of OnBase®

# SERVING CUSTOMERS ACROSS THE GLOBE

Hyland partners with more than 15,000 customers in over 80 countries worldwide. Together with our global network of 400 services professionals, over 2,100 employees are dedicated to helping customers improve business processes and get the most of out of their technology investment.

## HYLAND OFFICES

### Global Headquarters

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#### Lansing Office

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Learn more at [OnBase.com](http://OnBase.com) »

## PARTNERSHIPS

Besides our 300 Authorized OnBase Solution Providers, Hyland partners with other industry-leading hardware vendors and software developers to complement our OnBase solution, including:

### Global Alliance Partners

- Accenture Duck Creek
- Cityworks
- Guidewire
- HP
- Konica Minolta
- Microsoft
- TriZetto by Cognizant
- Xerox

### Hardware Partners

- Canon
- Dell
- Epson
- Fujitsu
- HP
- Kodak
- Kyocera
- Lupcera
- OPEX
- Ricoh
- Rimage
- Sharp
- Topaz
- Visioneer
- Wacom
- Xerox

### Fax Server Partners

- Biscom
- Esker
- RightFax