Case Study | Retail | Coop Group

Retail group profits from efficient invoice processing

The Problem
As the largest retail and wholesale company in Switzerland, Coop Group works with an extensive network of suppliers to produce products ranging from food to textiles.

But as Coop’s business grew, the retailer found it increasingly difficult to process the large batches of incoming invoices. The company needed help to remove the mounting stress on its accounts payable (AP) department.

That’s when it discovered OnBase AnyDoc.

The Solution
Working with more than 60,000 suppliers, Coop needed a solution to automate the capture of its non-EDI invoices – about 25,000 to 30,000 each month.

The company selected OnBase AnyDoc to optimize invoice acquisitions and simplify information access across the entire department.

Optimizes invoice data capture
Coop now uses OnBase AnyDoc to accurately and automatically capture data directly from invoices and enter it into SAP, the company’s ERP. By doing so, Coop ensures staff have time to focus on more important tasks and initiatives.

“The automated recognition rate exceeded our goals and our expectations for increases in efficiency,” said Xavier Buro, project manager in the Finances and Services division at Coop.

Provides easy information access
Integrating OnBase AnyDoc with SAP also increases users’ acceptance of the solution by automatically extracting the data and transferring it to the ERP. This allows users to access needed information from their familiar line-of-business system without needing to learn the ins-and-outs of a new solution.
“Despite the great complexity of the SAP system, the OnBase AnyDoc solution is very stable,” said Klaus Eichhorn, SAP developer at Coop. “The supplier is automatically recognized from the scanned receipt and the acquired data is passed on to SAP.”

This allows users to access information immediately after it’s captured, cutting out the wait times associated with manual data entry and speeding invoice approval.

**The Difference**

**Exceeds recognition rate goals:** “Thanks to OnBase AnyDoc, this workflow is much more efficient,” said Peter Baldauf, manager of IT processes in Merchandise Management at Coop. “The acquisition of invoice documents works extremely well – and exceeded our expectations by far.”

**Supports compliance initiatives:** OnBase AnyDoc performs automated value-added tax (VAT) inspections, ensuring its AP processes remain compliant.

**Boosts processing performance:** Coop’s solution supports multilingualism and processes remittance slips, helping staff speed up invoice-related processes.

Learn more at [OnBase.com/OnBase-AnyDoc »](OnBase.com/OnBase-AnyDoc)