

# Clinician Credentialing

Streamline the credentialing process to increase accuracy and minimize risk


**Collect, track and verify all information in one central location**

**Reduce risk of litigation related to noncompliance and minimize revenue loss**

**Improve task management and ensure accountability**

Ensuring that your physicians, nurses and other clinical providers are properly credentialed is critical to safe practice. From board certifications to clinical research to educational background, a variety of information must be collected and validated for each clinician to confirm they meet all qualifications of a healthcare professional. With OnBase, you collect, verify and track all information required to effectively manage the credentialing process – helping ensure that credentials are up-to-date and that providers are not performing work outside their scope of education and expertise.





**OnBase offers a single, secure source for clinician information, enabling staff to easily view a list of all outstanding credentialing tasks, activities and work items in one central location.**

#### **Effectively manage all information in a single location**

OnBase offers a single, secure source for clinician information, enabling staff to easily view a list of all outstanding credentialing tasks, activities and work items in one central location. With each provider's credentialing data and supporting documentation connected in a single record, your credentialing staff rapidly locate the content they need to field audit and information requests. Through configurable electronic folders, staff also easily identify whether important information or documents are missing from the system. And with automatic notification of licenses nearing expiration, OnBase equips you to proactively manage the re-credentialing cycle.

#### **Alleviate risks and costs associated with noncompliance**

When providers are not properly credentialed, Medicare, Medicaid and even private insurers may refuse to pay for certain procedures, jeopardizing revenue opportunities. You may also face substantial penalties if noncompliance is discovered during an audit. By improving the accuracy and completeness of credentialing information, OnBase mitigates these risks – increasing process efficiency and minimizing revenue loss. In addition, the solution helps you confirm that providers are properly credentialed prior to performing a procedure to avoid instances of malpractice.

#### **Ensure accountability and gain valuable insight**

To accommodate the credentialing schedule, OnBase generates electronic checklists based on either time requirements or on an ad-hoc basis. These checklists contain a list of dynamic tasks that allow staff to sort certifications and licenses by expiration date and automatically notify the appropriate parties of re-credentialing requirements. In addition, key stakeholders view the status of a provider's credentials via interactive dashboards – increasing visibility into records that require attention and further ensuring that your physicians are up-to-date on all required certifications and licenses.

With a solution built upon OnBase Case Manager, you increase the accuracy and efficiency of your provider credentialing process while supporting a high quality of patient care.

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