

OnBase Revenue Cycle

Optimize your processes to keep cash moving

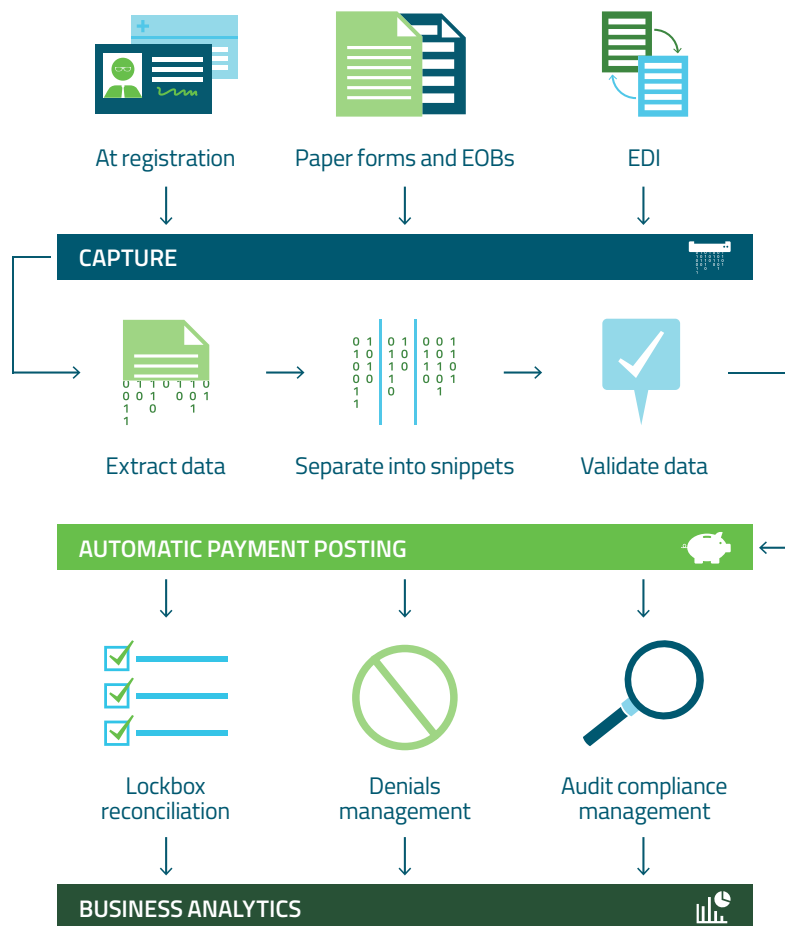
Reduces process delays and AR days


Lowers the cost to collect

Increases accuracy and compliance

To maximize the funds available for patient care, hospitals and health systems must have optimized revenue cycle processes. From registration through collections, every step has to be efficient, effective and timely. Manual work, disparate systems and data silos create processing delays and increase your cost to collect.

OnBase Revenue Cycle solutions optimize existing technology investments and reduce reliance on manual, error-prone processes so that your organization receives reimbursements faster.





“With OnBase, we moved from \$14 million in unposted or unidentified cash to posting payments in under 48 hours of receipt.”

– Peggy Taylor, manager of PFS Cash/Refunds, Norton Healthcare

Eliminates disparate systems, data silos and delays for increased transparency

The OnBase Revenue Cycle solution provides one place to address all of your accounts receivables, whether you're using one or multiple patient accounting systems. The solution exchanges information with your business systems, providing seamless workflow, so that all activities automatically post to the correct patient accounting system.

With all of your data in one place and full transparency into processes, you have better visibility into the health of your revenue cycle. Your revenue cycle data becomes actionable and you can make more informed financial decisions with real-time information.

Reduces manual tasks and processing days to speed payments

The revenue cycle starts at patient registration. OnBase captures insurance cards, identification, etc., and integrates them into your electronic medical record. With documents safely on record each time the patient presents, billing staff quickly verify insurance information later on in the revenue cycle.

After the patient encounter, the OnBase Revenue Cycle solution fills in where your patient accounting system leaves off, automating manual tasks like accurately capturing and indexing all incoming paper and EDI remittance transactions, “scrubbing” the data and automatically posting payments to the patient accounting system. This process automation reduces the number of exceptions. And, when exceptions do occur, OnBase automatically routes them to the correct staff for rapid resolution and resubmission.

Automates routine tasks and audit requirements for improved compliance

OnBase automatically matches data from your business office, bank and patient accounting systems so that staff spend time resolving exceptions, not manually reconciling data. By reconciling payments faster, you recognize payments sooner.

When a payment is denied, the OnBase Revenue Cycle solution routes it through the denial process based on your specific business rules so there's no delay in getting it appealed and quickly resolved. It ensures the process is managed and audited for each denial.

The solution keeps your general ledger accurate and up to date, too, so that your organization stays compliant with today's stringent audit requirements. OnBase Revenue Cycle solutions also manage many elements of the audit process, including the automatic calculation of requests, follow-up and notification of appeals deadlines, so that you track and complete audits with confidence.

Learn more at OnBase.com/RevenueCycle »