

Safe. Secure. Reliable.

Depend on the Hyland Cloud



The Hyland Cloud is a secure, privately-managed cloud platform that is custom-designed to host content services for Hyland. It is the hosting architecture of choice for OnBase, our flagship enterprise information platform, and Brainware, our intelligent capture platform. It is also the platform for other Hyland applications, including ShareBase — a cloud-based content sharing application.

OnBase is designed to coordinate the content, processes and cases that fuel every organization. This leading platform nimbly manages mission-critical data, proprietary and sensitive documents and public-facing information through the entire information lifecycle. The full functionality of OnBase is available in the Hyland Cloud.

ShareBase extends the power of other Hyland applications, like OnBase, or provides standalone lightweight document management to organizations of all sizes. ShareBase is exclusively available in the high-caliber enterprise Hyland Cloud.

Brainware leverages artificial intelligence to automatically classify incoming content, extract important information and validate data before seamlessly updating all relevant systems.


HYLAND CLOUD CERTIFICATIONS

Your content is your content—no one else's. It resides in data centers that meet or exceed required security standards, so only you can access it.



Data centers

- SOC 1 and 3 or 2 audited
- ISO 27001 certified (or local equivalent)
- TIA Tier 3 or 4 (or equivalent)

Hyland Cloud Services

- SOC 2 and 3 audited
- Cloud Security Alliance
- Restricted physical access
- Rigorous internal reviews
- CSA STAR Registrant




Compliance

- The Hyland Cloud can help you meet your compliance objectives, including regulations like:
- HIPAA
 - NIST
 - GDPR

PRACTICE MAKES PERFECT

Years of experience and billions of documents stored in the Hyland Cloud make for a mature and sophisticated solution platform.



YEARS
14+

NINE BILLION
documents and counting



HYLAND CLOUD SERVICES

More than 100 certified cloud experts provide dedicated data center support for Hyland Cloud customers 24 hours a day, seven days a week, 365 days a year.

100+ 
CERTIFIED CLOUD EXPERTS

INDIVIDUAL ENCRYPTION PROTECTS DATA IN ALL STATES



All documents stored in the Hyland Cloud are encrypted using a unique 256-bit AES encryption key. Data is protected while in use, in transit and at rest — and is kept separate from other organizations' content at all times.

HYLAND CLOUD USERS

OnBase + ShareBase

943,000
and growing!



DATA DEPENDABLY AVAILABLE

Reliable, accredited data centers provide the highest levels of availability and uptime.

24/7/365

99.99% uptime

SCALABLE FOR BUSINESS GROWTH

As businesses evolve, their storage needs often grow. Small business to enterprise storage requirements are accommodated in the Hyland Cloud.

ALL HYLAND CLOUD CUSTOMERS:

2 petabytes

LARGEST CUSTOMER: 50 terabytes
SMALLEST CUSTOMERS: <1 gigabyte

LIMITLESS INDUSTRY POSSIBILITIES

The Hyland Cloud accommodates organizations with even the toughest regulations and most stringent SLA requirements.



HEALTHCARE



FINANCIAL SERVICES



GOVERNMENT



INSURANCE



HIGHER EDUCATION



COMMERCIAL

ACCESS YOUR INFORMATION HOWEVER YOU WANT

Your users want to access their documents and workflows wherever they are, whenever they need. The Hyland Cloud gives users this flexibility.

ACCESS POINTS

- Desktop Browser
- Mobile Device



AVERAGE NUMBER OF DOCUMENTS INGESTED ACROSS CUSTOMER BASE PER:

DAY 2,554,800 MONTH 48,924,445 YEAR 487,832,065

TOTAL NUMBER OF WORKFLOW LIFECYCLES AND QUEUES ACROSS CUSTOMER BASE

LIFECYCLES 7,800 QUEUES 40,555

USERS AROUND THE GLOBE MEETING UNIQUE REQUIREMENTS

Your data is stored in-region, and you always have complete visibility into precisely where your data is located. In accordance with this philosophy, the Hyland Cloud accommodates requirements from organizations around the world.



800+

Hyland Cloud customers



160+

organizations using ShareBase



26

countries



11

data centers

Ashburn, VA > Pittsburgh, PA > Kansas City, KS > Cleveland, OH > Queretaro, Mexico > London, United Kingdom > Amsterdam, Netherlands > Sydney, Australia > Melbourne, Australia > Auckland, New Zealand > Wellington, New Zealand

Learn more at: [Hyland.com/Cloud](https://www.hyland.com/cloud) >>

Hyland®