OnBase: An integration hub for the enterprise

When multiple applications participate in the same business process, the information in them must remain in sync. By orchestrating an exchange of data with your systems, OnBase reduces manual data entry and eliminates information silos, serving as an integration hub for the enterprise. As a result, your staff can confidently work knowing they have the most current information – all while accessing needed content from their preferred application.

Capture your data and documents into any system

Instead of requiring you to input this content into each individual system, OnBase captures almost any file type – whether paper or electronic – and quickly extracts necessary information, automatically sending it to all relevant systems.

Synchronize data throughout processes

By synchronizing data between applications, OnBase ensures staff work with the most up-to-date information to confidently and quickly make decisions. Eliminate the need for employees to manually double-check and update information in disparate applications – speeding up processes, reducing errors and driving faster, more accurate decisions.

Simplify access to content and processes for internal users

OnBase allows users to access needed information directly from their familiar applications – whether it’s their ERP, HRIS, CRM, home-grown application, email application or OnBase itself. This eliminates searching for needed information across many systems or paper files, speeding business processes.

Provide secure access to external parties

Securely share required information with those who need it, including external parties like customers, vendors and auditors. Through cloud-based sharing applications like ShareBase, as well as online portals, staff quickly share documents and forms with outside parties, ensuring work never comes to a stop and your content remains secure.

To learn more about how OnBase integrates with other applications without relying on custom code, visit OnBase.com/Integrate »
Multi-channel capture

Scanning

Mobile capture

Email and faxes

Mainframes and data streams

Surface content and processes to internal users

ERP screens

HRIS screens

OnBase screens (client, mobile, Outlook)

CRM screens

Home grown application screens

documents

ONBASE INTEGRATION HUB

Enterprise Resource Planning (ERP)

Human Resources Information System (HRIS)

OnBase

Customer Relationship Management (CRM)

OnBase (client, mobile, Outlook)

Home grown application

Synchronize data throughout processes

ERP server

HRIS server

OnBase server

CRM server

Home grown application server

ShareBase

Customer and vendor portals

Auditor access

Secure access for external parties

Firewall

Share and collect documents and forms

OnBase by Hyland