The Hyland Cloud is a secure, privately-managed cloud platform that is custom-designed to host content services for Hyland. It is the hosting architecture of choice for OnBase, our flagship enterprise information platform, and Brainware, our intelligent capture platform. It is also the platform for other Hyland applications, including ShareBase — a cloud-based content sharing application.

OnBase is designed to coordinate the content, processes and cases that fuel every organization. This leading platform nimbly manages mission-critical data, proprietary and sensitive documents and public-facing information through the entire information lifecycle. The full functionality of OnBase is available in the Hyland Cloud.

ShareBase extends the power of other Hyland applications, like OnBase, or provides standalone lightweight document management to organizations of all sizes. ShareBase is exclusively available in the high-caliber enterprise Hyland Cloud.

Brainware leverages artificial intelligence to automatically classify incoming content, extract important information and validate data before seamlessly updating all relevant systems.

**HYLAND CLOUD CERTIFICATIONS**

- SOC 1 and 3 or 2 audited
- ISO 27001 certified (or local equivalent)
- TIA Tier 3 or 4 (or equivalent)
- AICPA SOC

**Data centers**

**Hyland Cloud Services**

- SOC 2 and 3 audited
- Cloud Security Alliance
- Restricted physical access
- Rigorous internal reviews
- CSA STAR Registrant

**Compliance**

The Hyland Cloud can help you meet your compliance objectives, including regulations like:

- HIPAA
- NIST
- GDPR

**PRACTICE MAKES PERFECT**

Years of experience and billions of documents stored in the Hyland Cloud make for a mature and sophisticated solution platform.

**YEARS**

14+

**NINE BILLION**

documents and counting

**HYLAND CLOUD SERVICES**

More than 100 certified cloud experts provide dedicated data center support for Hyland Cloud customers 24 hours a day, seven days a week, 365 days a year.

**100+ CERTIFIED CLOUD EXPERTS**

**INDIVIDUAL ENCRYPTION PROTECTS DATA IN ALL STATES**

All documents stored in the Hyland Cloud are encrypted using a unique 256-bit AES encryption key. Data is protected while in use, in transit and at rest — and is kept separate from other organizations’ content at all times.

**HYLAND CLOUD USERS**

OnBase + ShareBase

943,000

and growing!
DATA DEPENDABLY AVAILABLE
Reliable, accredited data centers provide the highest levels of availability and uptime.

24/7/365
99.99% uptime

SMALLEST CUSTOMERS:
<1 gigabyte

LARGEST CUSTOMER:
50 terabytes

ALL HYLAND CLOUD CUSTOMERS:
2 petabytes

SCALABLE FOR BUSINESS GROWTH
As businesses evolve, their storage needs often grow. Small business to enterprise storage requirements are accommodated in the Hyland Cloud.

LARGEST CUSTOMER:
50 terabytes

SMALLEST CUSTOMERS:
<1 gigabyte

LIMITLESS INDUSTRY POSSIBILITIES
The Hyland Cloud accommodates organizations with even the toughest regulations and most stringent SLA requirements.

ACCESS YOUR INFORMATION HOWEVER YOU WANT
Your users want to access their documents and workflows wherever they are, whenever they need. The Hyland Cloud gives users this flexibility.

AVERAGE NUMBER OF DOCUMENTS INGESTED ACROSS CUSTOMER BASE PER:

- DAY 2,554,800
- MONTH 48,924,445
- YEAR 487,832,065

TOTAL NUMBER OF WORKFLOW LIFECYCLES AND QUEUES ACROSS CUSTOMER BASE:

- LIFECYCLES 7,800
- QUEUES 40,555

ACCESS POINTS
- Desktop Browser
- Mobile Device

USERS AROUND THE GLOBE MEETING UNIQUE REQUIREMENTS
Your data is stored in-region, and you always have complete visibility into precisely where your data is located. In accordance with this philosophy, the Hyland Cloud accommodates requirements from organizations around the world.

800+
Hyland Cloud customers

160+
organizations using ShareBase

26
countries

11
data centers

Learn more at: Hyland.com/Cloud

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